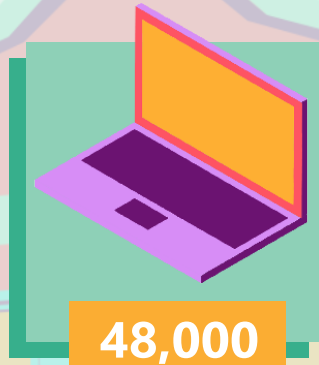


# Delivery of services during the pandemic



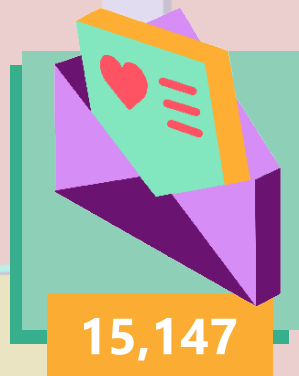
bins emptied with no services interrupted (approx. 14k per day)



visits to our Covid-19 webpages



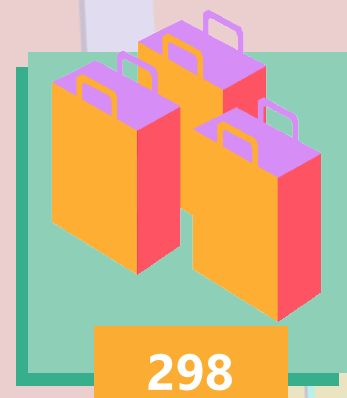
in grant payments, supporting 1,596 eligible businesses



welfare letters sent to vulnerable residents (+1,396 welfare calls to Lifeline customers)



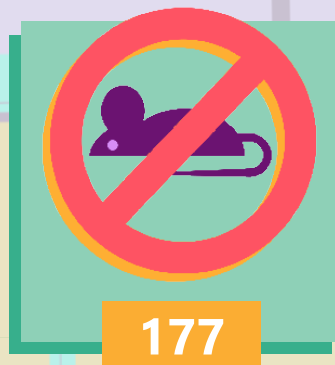
contacts made to food businesses regarding closures, guidelines & more



food parcels delivered to residents and food banks



distributed in grant funding to the voluntary sector



Pest Control appointments



repairs and gas services completed