

**Essential/Statutory Service Matrix for Notts LA's – 20 March 2020**

**(services in yellow are County/Unitary services or optional District and Borough)**

Tier 1 Services	Tier 2 Services	Support services needed for Tier 1 and 2
Dealing with dangerous structures	Home alarm service repairs	Health and safety (internal)
Emergency planning	Public relations (COVID-19 messaging)	IT Support for essential service software
Homelessness and housing options advice including any hostel services	Environmental Health, Food Safety, Health and Safety (external), Private Sector housing, Environmental Protection, Infectious disease Control and Dangerous Dogs (Reactive complaints)	Contact Centre Phone/email
Street/Dog litter bin emptying and reactive street cleansing (spillage etc)	Deciding planning applications	Creditors and Debtors
Fleet repair and servicing	Liquor, gambling, taxi and other premise licensing	Legal advice on cases, decisions, constitutional matters
General refuse collection rounds – phased priority of medical, residual, recycling then green	Local Land charges	
Administration of Housing/Council Tax	Highway repairs/maintenance	
Administration of council tax and business rates		
Humanitarian Assistance		
Crematoria/Burials		
Housing stock repairs/maintenance		
MASH and Emergency duty team EDT		
County enterprise food		

<p>Adult Social Care</p> <p>Mental health act service</p> <p>Older adults</p> <p>Residential</p> <p>Commissioning services</p> <p>Start homecare teams</p> <p>Adult care financial services</p>		
<p>Childrens Services</p> <p>Clayfields</p> <p>Child protection teams</p> <p>Residential services including looked after children and</p> <p>Support to schools</p> <p>Through care service]</p> <p>Schools catering</p>		
<p>Trading standards</p>		